

CONNECT

Making Communication Work



INTRODUCTION



SYNOPSIS

- Understand the importance of communication and relationship in effective teamwork
- Develop and reinforce their communication and interpersonal skills
- Help them to apply these skills more effectively in the workplace

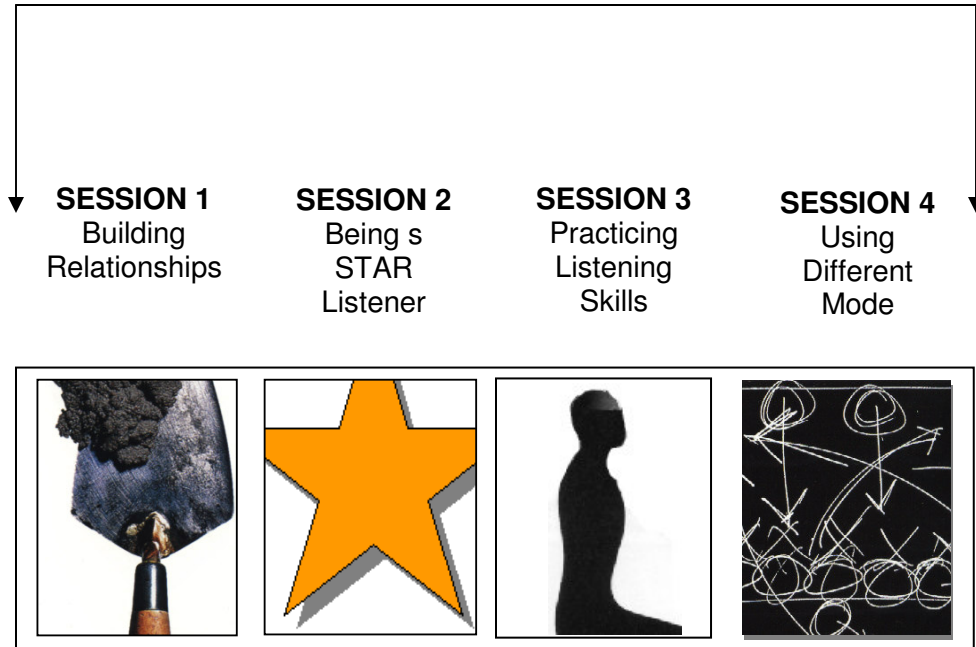
OBJECTIVES OF PROGRAM

- Be aware of the importance of listening and oral communication
- Improve listening and oral communications skills as it relates to your job
- Learn techniques for on-going self-development in listening and oral communication skills
- Increase your value to your organization

METHODOLOGY

Combines lectures, role-plays, group-discussions, videos, case studies and group projects. A major part of the workshop is very interactive to create greater self-awareness plus learning experience from peer group members.

DAY 1



DAY 2

