

~ TOGETHER ~
Leading in
Cultural Diversity



SYNOPSIS

This program aims to help participants enhance multi-cultural ties by building trust, understanding relational factors, and breaking down prejudices. The building of communication skills will be covered in the program, to enable participants to increase their inter group effectiveness in a multi-cultural setting.

OBJECTIVES OF PROGRAM

- Appreciate different cultures
- Build trust with different people-groups
- Understand factors that build relational ties
 - Manage prejudices effectively
 - Sharing common human values
 - Learn to communicate effectively

METHODOLOGY

The workshop combines lectures, role-plays, group discussions, videos, case studies and group projects. A major part of the workshop is very interactive to create greater self-awareness and a richer learning experience from peer group members.

DAY 1

Session One

“Red and Yellow, Black and White” Introduction to Multi-Cultural groups

- What is culture?
- We are all precious: Costumes, Artifacts, Symbols, Values

Activity: Nacirema Game
Quiz: Pre-Training Quiz

Session Two

“The Ring of Trust” Building Multi-Cultural Trust

- Why is trust so important in multi-cultural relationship?
- How do we build trust?

Activity: Win As Much As You Can

Strengthening Communication & Relationship
Activity: Affinity and Respect Survey
Case Study

Session Three

“If looks can kill, bias can...” Managing Cultural Prejudices

- Fundamental Attribution Bias
- False Consensus Bias
- Negative Impression Bias
- Self-fulfilling Prophecy

Understanding Perception and the Power of Inference

- Understanding perception
- Understanding Levels of Inference
- Perception affects behavior

Managing Prejudices: Meta’s A-E Approach
Case Study

Session Four

“One for All, All for One” Working Together

Sharing Common Values
Try a little Kindness

Activity: Traffic Jam